

# Data Security and Privacy Statement

## Collection of Personal Information

### On Premise Solutions (Server and Data Center versions)

We are not extracting, nor processing any data from your Jira instances on which our Team Trax: Team Calendar for Jira application is installed.

### Team Trax Cloud

We use reasonable organizational, technical and administrative measures to protect your Personal Information. Your Personal Information is limited to those who have a proper business need to access it, and those individuals will do so only in an authorised manner and will be subject to a duty of confidentiality.

Team Trax Cloud is hosted in Amazon Web Services (AWS) data centers. AWS has numerous security certifications.

Encryption: Where data is transferred over the Internet as part of a Website or Cloud Services, the data transmitted using industry standard HTTPS using TLS.

Where Downloadable Products are used, responsibility for securing access to the data you store in the Downloadable Products rests with you and not Tempo. We strongly recommend that administrators of Downloadable Products enable encryption in transit (e.g., HTTPS using TLS) to prevent interception of data transmitted over networks and to restrict access to the databases and other storage used to hold data.

## International data transfers

Our products and services are provided using resources and servers located in countries within the European Economic Area (EEA).

We expect that our third-party service providers will comply with the terms of the European Union's General Data Protection Regulation (GDPR), and that any international data transfers be made under a recognized basis such as the US-EU Privacy Shield, EU Standard Contractual Clauses, and/or Binding Corporate Rules.